



**EXPERIENCED. TRUSTED.
PROVEN. RECOMMENDED.**

Approaching 20 successful years in business, Communication Systems Inc., is a leading Telecommunications provider in the Washington D.C., Virginia and Baltimore area. We are an authorized reseller of some of the most respected names in the business including 8X8, Samsung and Hitachi.

From our client care technicians and account professionals to our back office staff, we are a trusted advisor to each of our clients. And that trust has been earned through superior customer service in all areas of expertise starting from day one.



**CUSTOMIZED SOLUTIONS DESIGNED FOR
YOUR NEEDS**

There is nothing 'cookie-cutter' about the solutions we provide for your telecommunications challenges. From the very moment our relationship starts, we meet with your key decision makers to understand the hurdles, needs and wants and then deliver a custom solution to meet your needs – and your budget. Best of all, CSI offers complete labor, material and applications assurance warranties. Our services include:

- VOIP Communications Solutions
- Digital Communications Solutions
- Hybrid Communications Solutions
- Structured Cable System Design
- Certified Cable System Installation
- Moves, Adds & Changes (MAC)
- Certification, Testing and Project Management
- Complete Labor, Material & Application Assurance Warranties



LET'S CONNECT

We'd welcome a brief meeting and explore how we can work together right now, or in the future. There are three easy ways to connect:

Call: 703-441-0777

Email: salesteam@commsystem.com



CERTIFIED. DEDICATED. EXPERIENCED AND READY

When you partner with CSI, you'll work only with seasoned professionals every step of the way. We're not like many of our competitors who stack the first few new business meetings with senior talent only to switch it out with junior level folks once the business is won. Meet the certified, dedicated and experience talent below that are ready to work hard for you.

CSI CLIENT CARE TECHNICIANS

Our technicians average over 12+ years of experience and are certified in each and every product we offer. From voice, data cabling and fiber, to traditional and VOIP phone and security systems, and many other skills, they constantly maintain their certifications to insure you get the best service every time.

CSI CLIENT REPRESENTATIVES

Whether you have 5 or 5,000 employees, our expertly trained client representatives are at the ready to tackle your toughest challenges on every product we offer. They have a minimum of 14 years of experience in all areas of telecom, ranging from voice and data services, circuits, to VOIP and TDM phone systems. Plus, they are skilled in project management insuring your CSI experience will be a positive one.

CSI BACK OFFICE SUPPORT

The key to success for any organization starts with a solid foundation. And for CSI our foundation starts with a seasoned and experienced back office support team. They maintain all of the procedures ranging from staging installs, to scheduling the technicians, to ordering equipment and billing. Bottom line, is that we have all processes in place and ready to make your experience a successful one.

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