

MANAGED TECHNOLOGY SERVICES

LET US BECOME YOUR VCIO AND TECHNOLOGY ADVISOR

Let us take IT off of your hands. We'll ensure every aspect of your technology is maintained and monitored properly by our expert team so when problems arise – we'll be there every time. Most importantly, we don't let IT issues bring your business to a halt. That means we monitor your company's desktops, servers, data, mobile devices, firewalls, printers and related devices - often fixing issues before you even know you have them. We are your ultimate IT Watch Dog.

MENU OF SERVICES

HELPDESK- 24/7/365 U.S. BASED

- Remote support- on demand when you need it, by phone, chat, or email
- Inclusive onsite support, as needed
- Optional Dedicated onsite support-augmentation staff onsite at your office
- Customize Support Solutions and Technology Roadmapping
- Server and Desktop operating system management
- Full Support of Microsoft Office Application Suite
- E-mail Client and Web Browsers Support
- Virtual Desktop Infrastructure
- Hardware, Software and Network Troubleshooting
- MFP and MFD Installation and Support
- Mobile Device Management
- Coordinated User Onboarding/Offboarding
- Virus and Malware Infections
- Third Party Application Management

CENTRALIZED TECHNOLOGY SECURITY AND COMPLIANCE

- 24x7 SOC Coverage
- Multi-Factor Authentication management (MFA)
- Security Awareness Training
- Advanced Email Filtering
- Advanced Endpoint Protection
- Endpoint Encryption
- Vulnerability Assessments
- Data backup management
- System/network administration
- IT Documentation and SOP Collaboration
- RTO/RPO
- Executive Reporting (Automated and Adhoc)

BUSINESS CONTINUITY

- Complete end-to-end backup management
- Block-level encryption
- Continuous Data Protection technology
- Fully-managed & monitored
- Cloud replication
- Off-site virtualization

IT HARDWARE

- We leverage our relationships on your behalf and we do not mark-up hardware

CONTACT US

www.commsystem.com/contact

703.634.5600